

QUALITY POLICY

Introduction

Academy is dedicated to providing its clients with superior quality products and services through continuous improvement that meet or exceed client requirements. At Academy, our commitment is to never compromise on the safety, compliance and quality of our products and services. This requires everybody to be engaged, to understand their responsibility and to be empowered to take action in order to protect employees, our clients and our brand.

Purpose

The Academy Quality Policy summarises the essential elements of our commitment for excellence and continual improvement.

Policy

Academy has developed and maintains a comprehensive, coordinated Integrated Management System (IMS), which assures the quality of all products, processes and services offered by Academy.

The IMS is designed to meet the requirements of the International Standard ISO 9001:2015, and shall be implemented across the whole organisation and embrace all of the activities which impact the products and services provided to our clients.

The Managing Director and General Manager of Academy are committed to maintaining the effective operation of the IMS in achieving superior quality products and services, continuous improvement of such and satisfying clients requirements both now and in the future. To this end, we will unitedly strive to improve our products, processes and services and the IMS.

We shall set goals and objectives, with quality performance outcomes that shall be measured, analysed and reported upon.

To foster a culture of continual improvement, Academy shall continue to inspire and reward teamwork and individual performance levels in achieving superior quality and world class cleaning services and products.



John Hoffman
General Manager