



Academy Services Pty Ltd

ABN 34 008 073 550

National Head Office

98 Churchill Road, Prospect SA 5082

Ph: 08 8342 1266

Fax: 08 8342 1186

Quality Policy

Academy is committed to providing its clients with superior quality products and services through continuous improvement that meet or exceed client requirements.

This shall be achieved through operating a comprehensive, coordinated Quality Management System (QMS), which assures the quality of all products, processes and services offered by Academy.

The QMS is designed to meet the requirements of the International Standard ISO 9001:2008, and shall be implemented across the whole organization and embrace all of the activities which impact the products and services provided to our clients.

The directors and senior managers of Academy are committed to maintaining the effective operation of the QMS in achieving superior quality products and services, continuous improvement of such and satisfying clients requirements both now and in the future. To this end we will unitedly strive to improve our products, processes and services and the QMS.

We shall set goals and objectives, with quality performance outcomes that shall be measured, analysed and reported upon.

To foster a culture of continual improvement, Academy shall continue to inspire and reward teamwork and individual performance levels in achieving superior quality and world class cleaning services and products.

Adelaide Brisbane Canberra Darwin Hobart Melbourne Perth Sydney



Authorised & Maintained by: Quality Manager	Amendment No. 4	Issue Date 25/06/10	Effective date 25/06/10	Appendix 3	Page Page 1 of 1
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